

# Our Service- Modules

So you do not have to worry about a thing



Better with every move.

 **ayvens**  
SOCIÉTÉ GÉNÉRALE GROUP

# We take care of everything for your Fleet

Both the time and the costs for company cars are enormous:

It starts with choosing the right vehicle from a vast selection of brands, models and offers, and continues with the processing of countless documents and organizing all the maintenance and repairs.

You no longer have to worry about any of that.

Simply let us take care of everything for your fleet.

The following pages will provide you with a detailed overview of all the services we offer.

**Decide for yourself,**  
what you would like us to take care of!



## Operating Leasing

that you can count on



Ayvens Operating Leasing provides you with a vehicle for a fixed period of time.

### This offers much more than just tax benefits:

- Fixed Rates
- Planning security
- Full deductibility
- Daily billing
- Guaranteed residual value and vehicle recycling
- Increase in cash flow
- No index adjustment

## Technical Service

at the service center of your choice



The Technical Service covers all the manufacturer recommended inspections, maintenance work (including the required materials), wear-and-tear repairs and legal required inspections.

### Offers only benefits:

- No repair and price risks
- No hidden charges
- Well serviced vehicles
- All work performed by authorized service centers

## Tyre Service

perfect all-round



Our Tyre Service covers summer and winter tyres as well as rims and all extra costs depending on the wear and expected life of the tyres. Our network of tyre partners throughout Switzerland is ready to assist you.

### So things always run smoothly for you:

- Individual service packages (limited/unlimited, steel/aluminum rims)
- Exclusively premium tyres
- Supply of summer and winter tyres and rims
- Tyre-related services (balancing, rotating, mounting, wheel wash, storage and disposal)
- Delivery of winter tyres during the period winter tyres are legally required
- Including tyre pressure monitoring system (TPMS) sensors and service kit



## Fuel Card Service

without the need for cash



Fuel cards from the largest filling station companies keep you on the go without the need for cash. You simply pay a fixed fee at the beginning of the month based on the average fuel consumption figures of the manufacturer and your calculated mileage. The difference between the actual costs is then applied to the following month. Upon request, the fuel card can also be used to pay for car washes, liquids and road tolls.

### The advantages of a fuel card:

- Flexibility
- Less administrative work
- Standardized billing
- Comprehensive reporting
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## Road Assistance

24 hours a day – 7 days a week throughout Europe



Accident, theft or breakdown? We will get you back on the road as quickly as possible. Around the clock. Anywhere in Europe.

### To help keep you on the road:

- Free 0800 number
- Free replacement vehicle for 7 days (per incident)
- \*Coverage of costs for accommodation, towing, salvage, return transport, garage fees and replacement parts delivery
- Reduced internal administration
- European wide coverage
- Professional assistance in German, English, French and Italian

## Claims Management

we take care of everything



In case of a claim, we will handle the entire settlement for you.

### We are there to help you:

- Professional claims management
- Contract assessors
- Find qualified service centers
- Process invoices, reports and cost estimates



## Mobility Package

for short-term needs



Replacement vehicle in the event of maintenance, service, accident, damage or theft for a fixed maximum duration. That way we always keep you on the road.

### Offers only benefits in the short and long term:

- Convenient processing
- Quickly on the road again

Situation	Mobility Description	Max. Duration	Condition
Maintenance/ Service	Duration of the repair	3 days	Authorized service center
Accident/Damage	Duration of the repair	7 days	(in Switzerland)
Total loss	Claim date = start date	14 days	Ayvens
Theft	During the "waiting period"	30 days	partner service center

## Insurance Service

tailor-made for you



Our Insurance Service offers you a comprehensive, customized insurance solution in cooperation with reputable insurance companies.

### According to your exact needs:

- Liability insurance coverage according to the package on page 2
- Full comprehensive insurance with a deductible according the package on page 2
- Supplementary residual value insurance
- Registration and deregistration service throughout Switzerland
- Optional incl. stationary damage insurance





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