



Important information about your Aral Fuel & Charge Card from Aayvens

Prices for electricity transactions

If you charge your vehicle with the Aral Fuel & Charge Card from Aayvens, please note that special electricity tariffs agreed between Aral and Aayvens apply and not the prices quoted at the charging station.

Aral offers a discount on charging sessions with your Aral Fuel & Charge Card from Aayvens. The following prices therefore apply:

Tarif:	Ladegeschwindigkeit in kW:	Preis je kWh (netto)*:
AC Economy	3.7– 22	EUR 0.45
AC Economy Plus	3.7– 22	EUR 0.55
DC Economy	>23	EUR 0.63
DC Economy Plus	>23	EUR 0.72
Aral Pulse	>150	EUR 0.57

Please note that due to the discount, the differing prices listed in the Aral Fuel & Charge app do not apply to you.

Blocking fees

The following blocking fees apply to charging sessions with your Aral Fuel & Charge Card from Aayvens. Please note that ending a charging session only in the Aral Fuel & Charge app does not prevent blocking fees. The charging process only ends when the vehicle is physically disconnected from the charging station.

Charging station speed:	Charging speed in kW:	Fees*:
Normal charging (AC)	<23	0.10 EUR / min. after 240 min.
Fast charging (DC)	23 – 150	0.10 EUR / min. after 45 min.
Ultra-fast charging (HPC) – does not apply to Aral Pulse stations	>150	0.10 EUR / min. after 45 min.

Defective or lost Aral Fuel & Charge Cards from Aayvens

Please inform us immediately by email to kartenservice.de@ayvens.com, or call our central driver hotline at **+49 211 91358221** if you lose or damage your charge card. Our central driver hotline is available 24/7. We'll block the card and send you a replacement.