

Important information about your Aral Fuel & Charge Card from Ayvens

Prices for electricity transactions

If you charge your vehicle with the Aral Fuel & Charge Card from Ayvens, please note that special electricity tariffs agreed between Aral and Ayvens apply and not the prices quoted at the charging station.

Aral offers a discount on charging sessions with your Aral Fuel & Charge Card from Ayvens. The following prices therefore apply:

| Tarif: | Ladegeschwindigkeit in kW: | Preis je kWh (netto)*: |
|-----------------|----------------------------|------------------------|
| AC Economy | 3.7– 22 | EUR 0.45 |
| AC Economy Plus | 3.7– 22 | EUR 0.55 |
| DC Economy | >23 | EUR 0.63 |
| DC Economy Plus | >23 | EUR 0.72 |
| Aral Pulse | >150 | EUR 0.57 |

Please note that due to the discount, the differing prices listed in the Aral Fuel & Charge app do not apply to you.

Blocking fees

The following blocking fees apply to charging sessions with your Aral Fuel & Charge Card from Ayvens. Please note that ending a charging session only in the Aral Fuel & Charge app does not prevent blocking fees. The charging process only ends when the vehicle is physically disconnected from the charging station.

| Charging station speed: | Charging speed in kW: | Fees*: |
|---|-----------------------|--------------------------------|
| Normal charging (AC) | <23 | 0.10 EUR / min. after 240 min. |
| Fast charging (DC) | 23 – 150 | 0.10 EUR / min. after 45 min. |
| Ultra-fast charging (HPC) – does not apply to Aral Pulse stations | >150 | 0.10 EUR / min. after 45 min. |

Defective or lost Aral Fuel & Charge Cards from Ayvens

Please inform us immediately by email to kartenservice.de@ayvens.com, or call our central driver hotline at **+49 211 91358221** if you lose or damage your charge card. Our central driver hotline is available 24/7. We'll block the card and send you a replacement.