

FEE REGULATION

| TYPE OF FEE | EUR | TO BE INCREASED FOR ACTUAL SERVICE COST |
|--|-------------|---|
| Handling fee for traffic offence or parking fines rebill | 10,00 | ✓ |
| 1 st reminder letter for past due receivables | 0,00 | |
| 2 nd reminder letter for past due receivables | 20,00 | |
| 3 rd reminder letter for past due receivables | 40,00 | |
| Handling fee for unpaid toll road | 20,00 | ✓ |
| Handling fee for rebilling additional costs which are not covered by Operating Lease Agreement (costs related to tires, repairs, etc.) | 15,00 | ✓ |
| Handling fee for contract modification (pursuant to Article 20.5. Operating Lease Agreement General Business Terms and Conditions) | 10,00 | |
| Handling fee for contract transfer to a new lessee (<i>subject to prior lessor commercial approval</i>) | 70,00 | |
| Handling fee for issuing a registration plate with special numbers | 50,00 | ✓ |
| Handling fee for arranging mandatory inspections which are the Lessee's obligation but were not executed on time (according to Article 7.1. of the Operating Lease Agreement General Business Terms and Conditions) | 10,00 | ✓ |
| Vehicle pickup and delivery service (door-to-door), provided at the customer's request, in cases where it is not covered by the rental agreement – from the client's registered office address | 70,00 | |
| Vehicle pickup and delivery service (door-to-door), provided at the customer's request, in cases where it is not covered by the rental agreement – from the customer's private address | 80,00 | |
| Handling fee for organization of delivering new vehicle to Lessee's address | 50,00 | ✓ |
| Third party vehicle inspection at the Ayvens location, at Lessee's request, with the aim of determining the condition of the vehicle (recording damage and issuing the record to the Lessee) | 60,00 | |
| Third party vehicle inspection at the Ayvens location, at Lessee's request, with the aim of determining the condition of the vehicle (recording damage, issuing the record to the Lessee and service of filling out claim form in Ayvens office) | 75,00 | |
| Third party vehicle inspection at the Ayvens location, at Lessee's request, with the aim of determining the condition of the vehicle, (recording vehicle damage) and publishing offer for vehicle sale via auction organized by the Lessor | 160,00 | |
| Third party vehicle inspection at the Ayvens location, which includes damage assessment of internal and external damages, issuing detailed report with photos, costs list and service of filling out claim form in Ayvens | 100,00 | |
| Third party support services when filling out all claims form upon vehicle return, at the Ayvens location | 30,00 | |
| Handling fee for re-issuing vehicle registration proxy | 10,00 | |
| Claim handling fee | 100,00 | |
| Handling fee for preparing special reports at client's request | 45,00 | |
| Subsequent copying or scanning and delivery of contractual documentation | 45,00 | |
| Handling fee for organization of vehicle towing | 30,00 | ✓ |
| Handling fee for one parking space at the Ayvens location, Veliko Polje Betinska 1 | 60,00/month | |
| Tire transport fee | 50,00 | |
| Handling fee for the organization of additional services provided at Lessee's request (delivery and collection of documents, keys, organization of exceptional technical exams, changing the lessee in vehicle documents, etc.) | 30,00 | ✓ |